



Classification	STAFF INFORMATION SYSTEM ANALYST (SPECIALIST)
Monthly Salary	\$4,898 - \$5,955
Tenure / Time Base	Permanent / Full time
Final Filing Date	Until filled
Location	Office of Systems Integration (OSI) Child Welfare Services/Case Management System Project (CWS/CMS) 3775 North Freeway Blvd. Sacramento, CA 95834 Free Parking
Duties/ Responsibilities	Under the general direction of the Data Progressing Manager I, Operations Unit, the Staff Information Systems Analyst (SISA) (Specialist) is responsible for Technical Oversight and Integration at CWS/CMS and for coordinating support activities among multiple vendors. The SISA is the technical expert and provides system support using extensive knowledge of system application, functionality, and program knowledge in order to effectively respond to complex inquiries from CWS/CMS application users and stakeholders regarding application, connectivity, and hardware related issues.
Desirable Qualifications	<ul style="list-style-type: none">● Knowledge of Project Management Principles.● Knowledge of Customer Relations' goals and practices.● Knowledge of latest technology in networks, LAN and WAN operations.● Knowledge of desktop and network operations.● Knowledge of the development, implementation and support of operational processes based on Information Technology Information Library (ITIL) standards.● Ability to gather, organize and complete analysis on assigned projects.● Ability to communicate effectively with all levels in management, vendor community, and application users.● Ability to coordinate efforts between support staff, customer and vendor to resolve problems.

The Office of Systems Integration is committed to providing equal opportunity to all regardless of race, color, national origin, ancestry, sex, marital status, disability, religious or political affiliation, age, or sexual orientation.

Desirable Qualifications (cont'd)	<ul style="list-style-type: none"> ● Ability to identify and analyze customer business requirements and consult on appropriate automated solutions. ● Ability to keep up with new technology, as well as changes in the current technology. ● Ability to make realistic schedules and meet scheduled due dates. ● Ability to prioritize, plan, organize, coordinate, monitor and follow up on workload. Ability to organize workload and meet deadlines for work products. ● Ability to document information in a manner to allow others to identify processes and procedures that have been taken.
Who May Apply	<p><u>Please indicate your eligibility in Box 12 of your application.</u></p> <ul style="list-style-type: none"> ● State employees who are currently in the <u>Staff Information Systems Analyst (Specialist)</u> classification or have transfer eligibility. ● Persons who have <u>Staff Information Systems Analyst (Specialist)</u> certification list eligibility. ● SROA/Surplus candidates are encouraged to apply.
Condition of Employment	
Submit a State of California Std. 678 Application to	<p>Office of Systems Integration CWS/CMS 3775 North Freeway Boulevard Sacramento, CA 95834 <u>ATTN: Chris Lochowski</u></p> <p>Please reference <u>RPA #07-021</u> on the front page of your application.</p>
Contact Information	<p>Darrin Scheive: 916-263-0521 TDD User: 1-800-735-2929</p>

Position #: 791-750-1312-001

RPA #07-021

Posted: 08/31/2006

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